

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 05th day of August' 2024
C.G.No.27/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. P.Reddemma, Kantevaripalli (V),
Kurabalakota (M), Madanapalli, Annamaiah Dt. Complainant

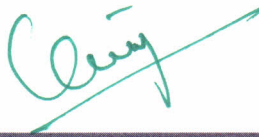
AND

1. Dy. Executive Engineer/O/Madanapalli
2. Executive Engineer/O/Madanapalli Respondents

This complaint came up for final hearing before this Forum through video conferencing on 24.07.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted at Madanapalli on 20.06.2024 stating that she has applied for agricultural service connection by paying necessary deposit amounts, then the respondents sanctioned three poles and transformer but not completed the work.



02. The said complaint was registered as C.G.No.27/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they completed the work and released the service connection and the delay was due to non-availability of the conductor at District Stores, Chittoor and now they redressed the grievance of the complainant.
03. Heard both the parties through video conferencing. The respondents subsequent to the complaint, completed the work and released the agriculture service connection/supply to the complainant. The complainant also admitted the same and requested to close the complaint. Since the grievance of the complainant is redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 05th day of August'2024.


CHAIRPERSON


Member (Finance)
05/08/2024


Member (Technical)


Member (Independent)
5/8/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

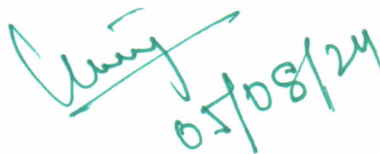
Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.


05/08/24